

Colorado Department of Agriculture's  
**Pet Animal Care Facilities Symposium**

*Tuesday May 21st*  
*8:30 am to 4:00 pm*

*Mesa County Fairgrounds*  
*Sagebrush Room*  
*Grand Junction, CO*



**Managing Groups of Dogs for Safety and Lower Stress**

Suzanne Hetts, PhD and Daniel Estep, PhD  
Animal Behavior Associates, Inc.

*(1.5 CVT CE credits granted by CACVT in 2012)*

**Principals of Chemical Sanitation for Pet Facilities**

Chris Thompson  
PACFA Inspector, Central Colorado

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**Passing a PACFA Inspection: The Good, the Bad, and the Ugly**

Jennifer Leslie, CVT  
PACFA Inspector, Northern Colorado

*(The above talks were given May 8th, 2012 in Denver)*

**Customer Service in the Pet Industry**

Jennifer Orme, Director of Operations  
Larimer County Humane Society, CFAWA



**Sign up today for this FREE symposium. Seating is limited and a RSVP is required. Please call Lisa at 303.239.4167 to reserve your spot.**

If you have any questions please call or send an email to [lisa.gibson@state.co.us](mailto:lisa.gibson@state.co.us)